

## **Nondiscrimination and Accessibility Notice**

Discrimination is Against the Law.

**Three Rivers Family Medicine (TRFM)** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **TRFM** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **TRFM:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronics formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters and Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator at 509-645-3396.

If you believe that **TRFM** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**German Meza, Civil Rights Coordinator**  
**PO Box 577**  
**Brewster, WA. 98812.**  
**Office: (509) 645-3396**  
**Fax: (509) 645-3367**  
[gmeza@trhospital.net](mailto:gmeza@trhospital.net)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **German Meza, Civil Rights Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](#), or by mail or phone at:

**U.S. Department of Health and Human Services**  
**200 Independence Avenue, SW**  
**Washington, D.C. 20201**  
**1-800-368-1019 or 800-537-7697 (TDD)**

For your benefit, this notice is available on our website: [www.brewsterclinic.org](http://www.brewsterclinic.org).